



## **Yeadon Borough Public Safety Committee Report**

**Committee Chair(s):** Mayor Rohan Hepkins, Chair; Dr. Delores McCabe, Co-Chair

**Meeting Date(s):** Saturday, July 27, 2019

**Attendees:** Mayor Rohan Hepkins; Chief Anthony Paparo;  
Tom Abrams; Liana Road-Cloud; Lauren Footman

**Absent:** Councilor M. Melazzo; R. Stokes, D. McCabe, E. Dorsainvil

### **Public Safety Statement of Purpose:**

***"Cohesively managing all Departments of Public Safety to prevent, protect and safeguard any and all threats that endangers the quality of life of our Residents and Community"***

### **The meeting opened with prayer**

**Mayor's Forum:** The Mayor shared the success of the last Mayor's forum which was held on Thursday, June 28, 2019 where over 30 residents were in attendance. It is held quarterly – with the next Forum scheduled for Tuesday, September 9, 2019. The Chaplaincy program was introduced to residents as well as a hearty give-and-take from the audience along with giveaways.

**Building Security:** It was mentioned that the PD and Fire Departments needs a copy of when the building is being rented to enhance building security as well as to provide proper staffing and oversight.

**Nile Complaints:** Chief is working with officials of Nile Swim Club to establish some operational guidelines as it pertains to Public Safety so that they can operate safely while the immediate surrounding community could be put at ease.

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## **July 2019 Public Safety Committee Report – Page 2**

**Lights & Cameras:** It was again brought up how dark the Borough parking lot is, and that this has been a topic of unrelenting complaints and public concern throughout the years. It was also discussed that the Mayor had spoken to Nafis Nichols for an update on the comprehensive camera installation and was informed that the Borough Engineer Eileen Mulvena is handling this procurement for the borough. I informed the committee that I would follow up with Ms. Mulvena (as well as Mr. Nichols).

**Customer Relations Management (CRM) Database:** IT was mentioned by a resident that the tracking of their complaint was woefully inadequate, as the same complaint was brought up to Borough Management time and time again in order to obtain an update. It was reported that invariably, no matter whom was asked, officials appeared quizzical and befuddled as to the status of their complaint. The Mayor suggested a need for a Customer Relations Management (CRM) database to internally track complaints from opening to close and will address with Borough President.

**Action item – None**

### **Action Items from Previous Meeting(s)**

- N/A

**Current Action Items/Motions:** None

**Next Meeting Date:**

**Saturday, August 31, 2019 9:00 am – 3<sup>rd</sup> Floor Conference Room @Borough Hall**

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