



May 21, 2026

Dear Customer,

I am writing to you to provide details regarding Aqua Pennsylvania's upcoming construction work that is scheduled in your neighborhood or place of business. The week of June 8, 2026, Aqua Pennsylvania will begin the replacement of 3,450 feet of water main on **Cedar Ave between N 9th St & Fern St, Norma Rd between Cedar Ave & Alfred Ave, Alfred Ave between Norma Rd & Lori Dr, Coventry Ave between Cedar Ave & Londonderry Ln, Glen Cove Rd between Coventry Ave & Shetland Rd, Londonderry Ln between Coventry Ave & Shetland Rd, Shetland Rd between Glen Cove Rd to dead-end in Darby & Yeadon Boroughs.**

The \$1,450,000 project is part of our continuing infrastructure improvement program that replaced more than 19 miles of aging main in Delaware County in 2025 to improve service reliability for customers. The new water main will reduce the potential for main breaks, discolored water and improve water flow in the area.

Construction will generally take place on weekdays between 7:00 a.m. and 3:00 p.m. During times of construction, access will be provided for emergencies, mail, school buses, trash service. Residents will have access to their properties, but at times they may need to enter from different directions due to changing work zones. Following installation, the new main will be flushed, chlorinated, and tested for water quality before being placed into service. During the chlorination/testing phase, activity on the job site will be limited. Once the water quality testing has been completed, we will transfer each water service and fire hydrant to the new main. When all final connections are made to mains on side streets, the old main will be abandoned. It is important to note the trench will be covered with **temporary** blacktop at the end of each workday with restoration anticipated Fall 2026.

We will notify customers ahead of any planned water service interruptions and will provide 24-hour advance notice for any scheduled interruption greater than 30 minutes. Aqua will have an inspector on the job each day to answer your questions.

Apart from the specific project details described here, you may refer to the accompanying door hanger for more information on what to expect as we begin our construction project in your neighborhood.

In addition to reaching our customer service staff and emergency dispatcher at the number listed on the doorhanger accompanying this letter, you may also call us with any questions regarding the project at 610.328.7713.

Sincerely,

A handwritten signature in blue ink, appearing to read "John Christiansen".

John Christiansen
Construction Manager